

## RTO Information

This report presents summary information about the Registered Training Organisation

Name	Meadow Heights Learning Shop Inc.
Street Address	3 - 13 Hudson Circuit
City/town/suburb	Meadow Heights
State	VIC
Post code	3048
NTIS number	3940

# Summary Report

The Summary Report provides information about the RTO and a snapshot of results for the scales measured by the Learner Questionnaire (LQ) and Employer Questionnaire (EQ).

For each scale, the Summary Report presents information about the:

- count of responses used to calculate the scale score;
- average scale score; and
- variation in scale scores.

Scores are reported on the response scale of 0 to 100, where 0 means 'strongly disagree' and 100 means 'strongly agree'.

Results are provided for learners and/or employers depending on the data entered into SMART.

This Summary Report can be used to analyse the number, average and variation of the survey responses. Comparisons can be made across scales, to previous reports, or between learners and employers.

## Summary statistics

Scale	Learners			Employers		
	Response count	Average score	Average variation	Response count	Average score	Average variation
Trainer Quality	179	76.8	17.4	10	86.7	13.7
Effective Assessment	179	76.1	17.3	10	84.2	13.3
Clear Expectations	179	76.6	17.4			
Learning Stimulation	179	75.4	18.3			
Training Relevance	179	72.6	17.2	10	84.4	8.2
Competency Development	179	74.7	15.7	10	78.0	12.6
Training Resources	179	74.8	17.5	10	84.4	13.0
Effective Support	179	75.7	16.8	10	80.0	11.8
Active Learning	179	73.2	16.3			
Overall Satisfaction	179	75.0	17.3	10	88.9	13.9

